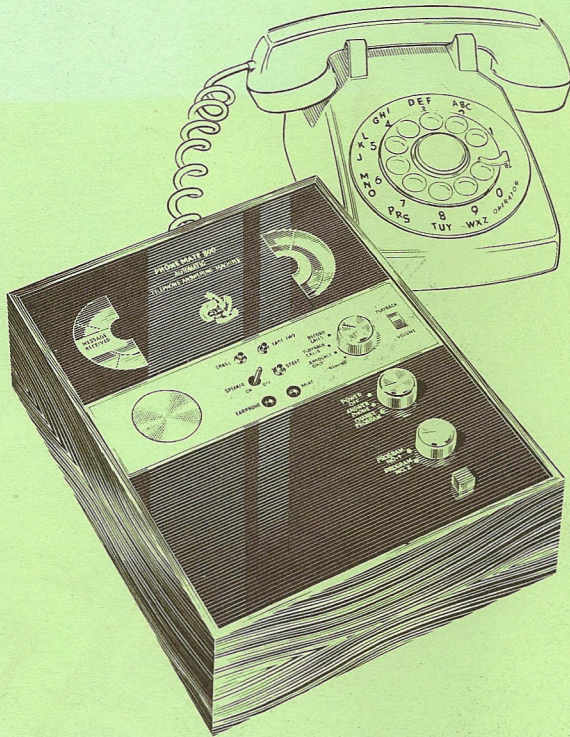


# Instruction and Operation Manual



**PHONE-MATE 800**

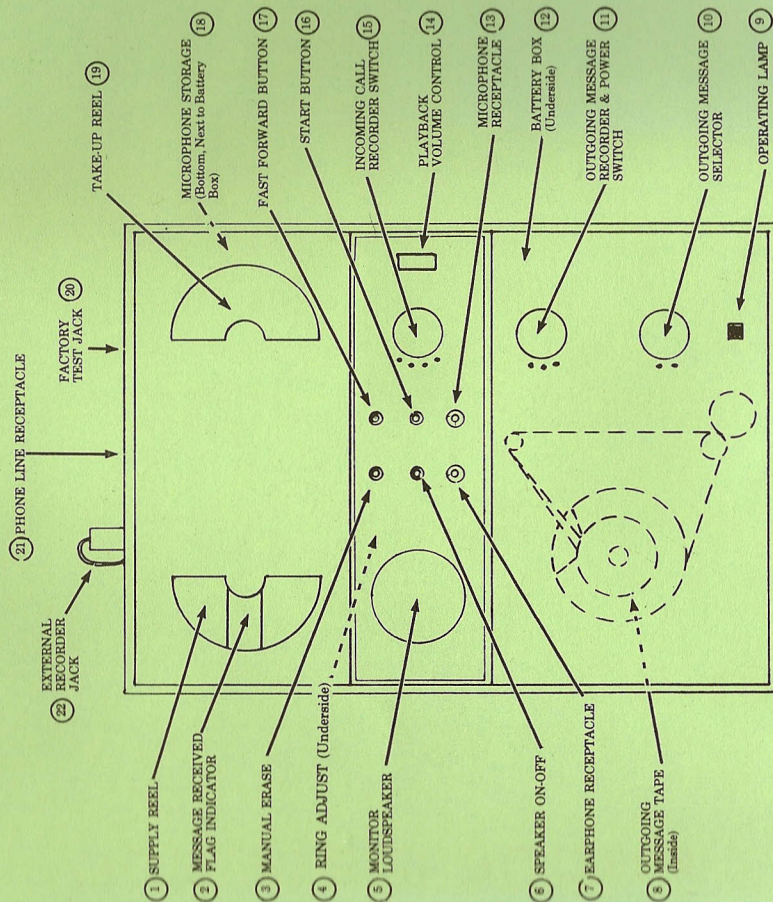
TELEPHONE ANSWERING MACHINE

**PHONE-MATE** inc

335 Maple Avenue, Torrance, California 90503 • (213) 320-9800



## PHONE-MATE 800 CONTROLS



## PHONE-MATE 800 CONTROLS AND THEIR FUNCTIONS

### 1. Supply Reel

Contains about 10 minutes of .5 mil mylar high quality tape, locked onto the reel at both ends. This is enough for about 20 - half minute messages.

### 2. "Message Received" Flag Indicator

When a call is received, this white "flag" appears under the words "Message Received", thus indicating the Phone-Mate has taken at least one call. You can judge about how many calls by looking at the amount of tape stored on the take-up reel. When the messages are rewound, this flag disappears.

### 3. Manual Erase

The Phone-Mate Incoming Call Recorder, like any tape recorder, erases each old message as it records a new one. The manual erase button enables you to clean the tape of *all* old messages while you rewind it. Keeps you from confusing yesterday's messages with today's. Just erase all your old messages after you have taken them.

### 4. Ring Adjust

Enables you to set your Phone-Mate to answer on the first, second, third or more rings. If you set it to answer on the third or fourth ring, you don't have to remember to turn it "ON" when you leave or "OFF" when you return. Phone-Mate can now be left in "Answer Phone" all the time. If you're there, answer the phone before Phone-Mate does. If you're gone, Phone-Mate will take your calls on the 4th ring. Don't worry about the batteries. No current is used by the Phone-Mate unless it is actually taking a call. To increase rings turn screw, accessible underside, clockwise.

### 5. Monitor Loudspeaker

Allows you to overhear both the outgoing and incoming message without the caller being aware you are "listening in". Also, Playback Messages come through the speaker.

### 6. Speaker On-Off Switch

If you prefer silent operation, turn the switch "OFF". Phone-Mate operates normally except people in the room can't hear it. *(Be sure to turn it back "ON" or plug in the earphone to play your messages back.)*

### 7. Earphone Receptacle

Enables private listening to either monitor calls as they come in or when you play them back.

### 8. Outgoing Message Tape (Inside)

Recirculating cartridge holding about 1/2 minute of tape. Each phone call received causes it to make one complete circuit, and then shut itself off.

### 9. Operating Lamp

Indicates Outgoing Message cycle in progress when on.

### 10. Outgoing Message Selector

Select from either of two outgoing messages (each 30 seconds long) pre-recorded on Phone-Mate, such as one for lunch-hour and one for overnight, etc.



11. **Outgoing Message Recorder and Power Switch**

Determines function of Outgoing Message Recorder, and enables Phone-Mate to be shut off when not in service.

12. **Battery Box (Underside)**

Contains 4 "D" Sized Alkaline Cells. Provides power for at least 1500 telephone calls. Should be changed when operating lamp grows very dim.

13. **Microphone Receptacle**

Plug crystal mike in for recording new outgoing message.

14. **Playback Volume Control**

Adjusts volume of playback message. Does *not* operate in "Record Calls".

15. **Incoming Call Recorder Switch**

Selects function of Incoming Call Recorder, and controls tape reels.

16. **Start Button**

Starts the outgoing message cycle without the phone ringing. Used to start the Phone-Mate when programming outgoing message, and test it without actually calling.

17. **Fast Forward Button**

If your caller leaves a short message or no message at all, you can press Fast Forward to speed up tape to next message.

18. **Microphone Storage Compartment (Underside, next to Battery Box)**

Store mike here when not needed for programming outgoing message.

19. **Take-Up Reel**

As messages are received and recorded, tape is wound from the supply reel and stored on this reel. It is also locked on at the end.

20. **Factory Test Jack**

For factory use only. Receptacle size prevents accidental confusion with phone line plug.

21. **Phone Line Receptacle**

Various means for connecting Phone-Mate 800 to the telephone may be plugged in here, such as the 4-prong plug, KTA or RDL Adapters. (See "Installation" section).

22. **External Recorder Jack**

You can plug in most cassette type recorders here to extend the message storing capacity of your Phone-Mate. Keep dummy plug inserted when not using external recorder.

**GENERAL DESCRIPTION**

The Phone-Mate 800 automatic telephone answering machine answers your phone in your absence. It delivers a 30 second outgoing message to each caller, then sounds a tone and records an incoming message of about 30 seconds.

It is completely self-contained, and requires no connection to external 110 volt AC power. The "D" size alkaline batteries supplied (4) will operate the Phone-Mate 800 for about 1500 calls. This is sufficient about one year of normal use. Replacement batteries may be purchased at any drug or hardware store at a cost of about \$1.00 each. Use Eveready Type E-95 or equivalent.

**HOW IT WORKS**

The Phone-Mate 800, like all other telephone answering machines regardless of price, consists basically of two tape recorders inter-connected together and controlled by computer switching circuitry in such a way that when your telephone rings, the Phone-Mate responds by seizing the phone line and delivering a pre-recorded message to the caller.

The outgoing message is re-circulating, (an endless loop) and makes a complete circuit in about half a minute, the duration of the outgoing message.

When it returns to its original starting point, the incoming message recorder automatically comes on and a half-second tone is sounded. This serves to notify the caller to begin his incoming message. The message recorder operates for about one-half minute, and is of the reel-to-reel type. Thus, it accumulates incoming calls on the take-up reel for playback at a later time.

**OPERATING INSTRUCTIONS:**

Phone-Mate is designed to operate in a flat position. **DO NOT STAND UPRIGHT**

**To Program your Outgoing Message** (See Operating Hints for some ideas of what to say)

1. Place bottom knob in "Program #1".
2. Place middle knob in "Change Program".
3. Place upper knob in "Announce Only".
4. Plug microphone into "Mic" receptacle.
5. When ready to begin speaking, press the "Start" button for about 1/2 second. Red light should come on and stay on. Speak clearly and distinctly into the microphone, holding it about as far away as you normally hold the telephone (about one inch from your lips). When finished, wait quietly for the red light to go out.
6. If you wish to program message no. 2 at this time, turn bottom knob to "Program No. 2" and repeat step 5, using your second message.
7. Remove the microphone and store.
8. Turn the lower switch to "Answer Phone".
9. Wait about 10 seconds before proceeding.



**Hold Mike like this, and use your normal telephone voice**

**To Test Your Outgoing Message**

1. Turn upper switch quickly into "Record Calls".
2. Lower Switch in "Answer Phone".
3. Press "Start" button. Red light will come on and you will hear message No. 1 or No. 2 depending on setting of bottom switch.
4. At the end of the message, the red light will go out, a short burst of tone will come over the speaker, and the incoming call recorder will start, with the "Message Received" flag coming out under the left hand tape window. In about half a minute the recorder will shut off.



5. If phone line is plugged in when testing, dial tone, beep, or other sounds may be heard. This is normal. When someone calls and other end of line is in use this will not happen.

#### To Record Incoming Messages

1. Be sure all tape is rewound completely onto left hand reel by turning top knob to "Rewind" until reels stop.
2. Switch top knob quickly to "Record Calls". Do not pause in "Playback Calls" or Message Received indicator flag will show prematurely.
3. Middle knob should be in "Answer Phone" when you leave.
4. Bottom knob should be on whichever message you want the caller to hear.

IF YOU DON'T WANT THE PHONE-MATE TO ANSWER YOUR PHONE, JUST SET THE LOWER KNOB INTO "POWER OFF". The phone will then ring and ring and ring., allowing you to answer yourself just as though the Phone-Mate was not installed on your line at all.

5. When you return to your home or office, the white "Message Received" flag will indicate if anyone called, and with a little experience, the amount of tape on the right hand reel will tell you about how many calls you received.

#### To Monitor Your Incoming Calls

1. You may "Listen In" to see who is calling just by listening to the loudspeaker after your message and the tone sounds. Your caller cannot hear any noises and has no way of knowing you are "eavesdropping" on his call. Speaker switch should be "ON".
2. If you desire silent operation, turn the Speaker Switch to "OFF". Phone-Mate will operate normally, except speaker is not connected. (Be sure to turn speaker back "ON" to play back your calls.)
3. If you wish to interrupt the Phone-Mate and talk to the party calling, flip the Speaker Switch to "OFF", pick up the phone and talk. Phone-Mate will continue recording both sides of your conversation until it finishes its cycle and will then shut itself off. (If you forget to turn Speaker Off before picking up your phone, Phone-Mate will probably squeal loudly. Turn speaker "OFF" and squeal will stop.)

#### To Play Back Recorded Messages

1. Be sure speaker switch is "ON". Turn upper knob to "Rewind" and wait until tape stops. You will be able to hear anything recorded on the tape in reverse and at high speed.
2. Turn upper switch to "Playback Calls", adjust volume to a comfortable level, and listen to your calls one by one.
3. If you wish to play your calls in private, plug in the earphone. You will now hear your calls through the earpiece, and the speaker will be disconnected.
4. If your caller left only a short message or no message at all, you may speed up the interval of blank tape by pressing the "Fast Forward" button. (You may hear loud dial tone or "beeping" during this interval. This is normal in most telephone systems.

5. After playing back calls, turn switch back to "Rewind" until it stops, then set to "Record Calls". Phone-Mate is now reset to answer the phone and record calls. The old messages will automatically erase as each new message is received.

6. If you wish to erase all your old messages after playing them, hold the "Erase" button down while rewinding back to the beginning in step 5 above. This will erase all the messages from the incoming tape. (It does *not* affect your outgoing message.) This allows you to start out each time with a clean tape, and avoids getting yesterday's messages confused with today's.

7. Do not leave switch in "Rewind" after it stops itself or the recorder motor will labor against the clutch and within hours will exhaust the batteries.

8. Do not turn middle switch to "Power Off" during rewind or it may throw tape off the reels.

#### ANNOUNCE ONLY MODE

With the upper knob set to "Announce Only", your Phone-Mate 800 will answer the phone, deliver your 30 second pre-recorded outgoing message, and hang up. No tone will sound, and the incoming call recorder will *not* come on and record an incoming message.

This mode of operation may be used to inform a caller to reach you at a different number, or to call back later, or deliver any other message to your callers when you do not require or wish an incoming message to be left.

#### OPERATING HINTS:

##### 1. What to say on your outgoing message.

- A. Always ask for specific information, such as your caller's *name* and *telephone number* so you can *return his call*. Don't put him on the spot by just telling him to leave a message. He didn't have a prepared speech ready when he called, and only the boldest will talk extemporaneously into a telephone recorder.
- B. Sound bright, cheerful and natural. Assure your caller by your tone of voice that you really want to talk to him, and that you *will* return his call.
- C. A sample message is already recorded on your new Phone-Mate which has been found effective in getting a response.

The outgoing message ingredients:

1. Tell caller he has received *you*, and your automatic telephone answering machine is taking his call.
2. Tell caller *specifically* what you want him to say. "After the tone please leave your name and phone number . . ."
3. Repeat this to caller, ". . . remember, after the tone be sure to leave your name and number."
4. Assure caller that you will return call as soon as possible.



### A Sample Message:

"Hello! Thank you for calling the Neals. Your call is being answered by our automatic answering machine. At the sound of the tone, please leave your name, phone number and any brief message, and we will return your call as soon as possible. Remember wait for the tone signal, then leave your name and phone number. We *will* return your call. Thank you for calling. Wait for the tone before speaking, please."

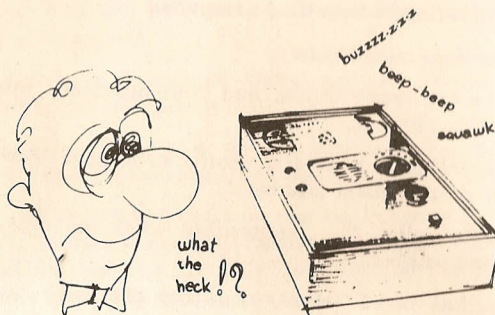
- D. Make sure your message is long enough and explanatory enough so the caller has a moment or two to think about his response. Most people will hang up if your message is curt, abrupt or doesn't explain clearly what is happening. A message like this . . . "Hello. This is 732-1234. Leave your message after you hear the beep", is generally unsatisfactory. Very few people will have anything to say to "732-1234".
- E. You can use Program #2 to tell a caller you will only be out for a short period and please call back after a certain time. When using such a message that does not request caller to leave a recorded message, turn upper switch to "Announce Only".
- F. Remember, no matter how good and effective your announcement is, a large percentage of your callers will not say anything. These may be wrong numbers, sales men or solicitors who won't pitch to a machine, callers who just wanted to pass some time of day, or just will not talk to a machine. Don't worry about them. They would also decline to talk to a live answering service. You are not going to return those calls, and in most cases, you wouldn't want to anyway. Most people are reasonable and if they really want to have you call, they'll leave their name, or at least they'll call back again.

### 2. Strange Noises on your Phone-Mate Recorder

Interspersed between messages that people leave, you may hear strange noises - dial tone, busy signal, sirens, beeping or even a recorded operators message telling you to please hang up your phone and try another call.

*These are simply the noises you hear when someone hangs up on the machine before it shuts itself off.* What particular noise you get depends upon your local telephone company and the party calling.

However, *this is nothing to worry about.* The machine is not malfunctioning. It is in fact doing exactly what it was designed to do, and that is to record whatever sounds are on the phone line.



### 3. How To Use the External Recorder

To extend the normal incoming call storage capacity of the built-in recorder to more than 20 calls, you can substitute a separate cassette-type recorder.

However, the following changes in operation will result:

- 1. No "Beep" tone will be heard by the caller at the conclusion of the outgoing message. Thus it will be necessary to either record a "beep" at the end of the outgoing message by whistling or making a suitable sound into the microphone during the final second of the outgoing message tape. Or, simply tell your caller to begin speaking after he hears a "Click".
- 2. Most cassette type recorders do not have the ability to monitor as they are recording, so it is likely you will not be able to monitor your incoming messages while they are being recorded through the loudspeaker. You would have to quietly pick up your telephone and listen in through the telephone.

To be compatible with the Phone-Mate, the external recorder must have the following capabilities:

- 1. Remote control jack. You can tell this if your recorder has a two-pronged microphone plug, and the microphone itself has a switch on it.
- 2. Remote control receptacle disconnects the entire battery when switched off, not just the recorder motor. If it does not turn the battery off completely, battery will go dead in a few days. An alternative to this is to use the AC power accessory available with most recorders. However, most inexpensive cassette recorders fulfill both these requirements.

A compatible cassette recorder is available from Phone-Mate.

To use the external recorder:

- a. Remove the jumper plug in the External Recorder socket in the rear of the Phone-Mate. (This plug *must* be replaced when converting back to the built-in recorder.)
- b. Plug in the ER-8 adapter plug supplied.
- c. Plug the larger audio plug into the "microphone" or "external input" receptacle of your recorder (use whichever one works best.)
- d. Plug the smaller audio plug into the "Remote Control" receptacle on your external recorder.
- e. Set the controls of the external recorder into the "Record" mode.

When using the external recorder it will be necessary to unplug the Remote Control plug for your recorder to run in "Rewind" and "Playback".

Although the external recorder will store more calls than the built-in recorder (up to 120 if you use a two-hour cartridge), the versatility of being able to hear your messages in fast forward and rewind, and monitor your calls as they come in, is lost. Consequently, it is recommended that in normal use when you are not expecting a greater than usual number of calls, you use the built-in recorder whenever possible.



### INSTALLATION: General

Under telephone company tariffs, the telephone company has the right to require customer-owned equipment to be connected through an "RDL coupler" provided by the telephone company.

There are installation and small monthly charges for the coupler, which incidentally is not necessary to the safe and proper functioning of your Phone-Mate. We are hopeful that soon new tariffs will obsolete use of the coupler and eliminate these charges.

When the RDL coupler is used, please call the Phone-Mate **HOT-LINE** (213) 320-9800 to order a specifically priced **RDL** connector cord at \$20 postpaid.

### INSTALLATION: Single Line Telephones

Most Phone-Mate users connect their Phone-Mate in the following manner:

The Phone-Mate 800 is supplied with a 5 foot cord terminated in a 4-prong sandwich plug which will mate with a standard 4-prong extension telephone jack.

If you have a plug-in extension telephone, just unplug the phone, plug in the "sandwich" plug, and plug the telephone extension back in. Normal use of the telephone is thus not interfered with. (See Fig. 1)

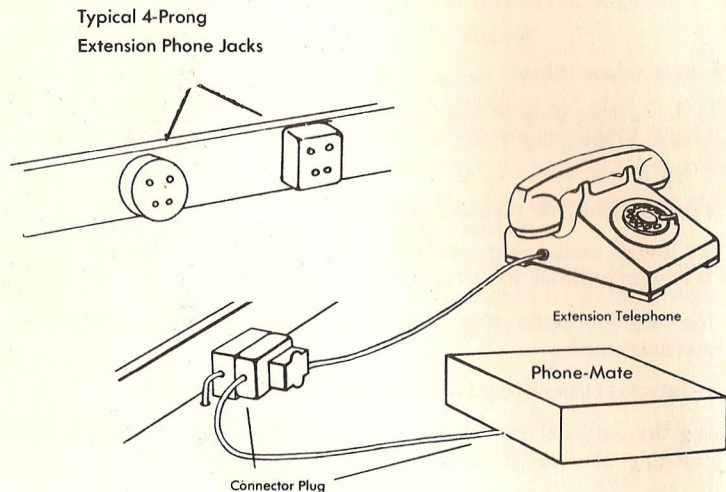
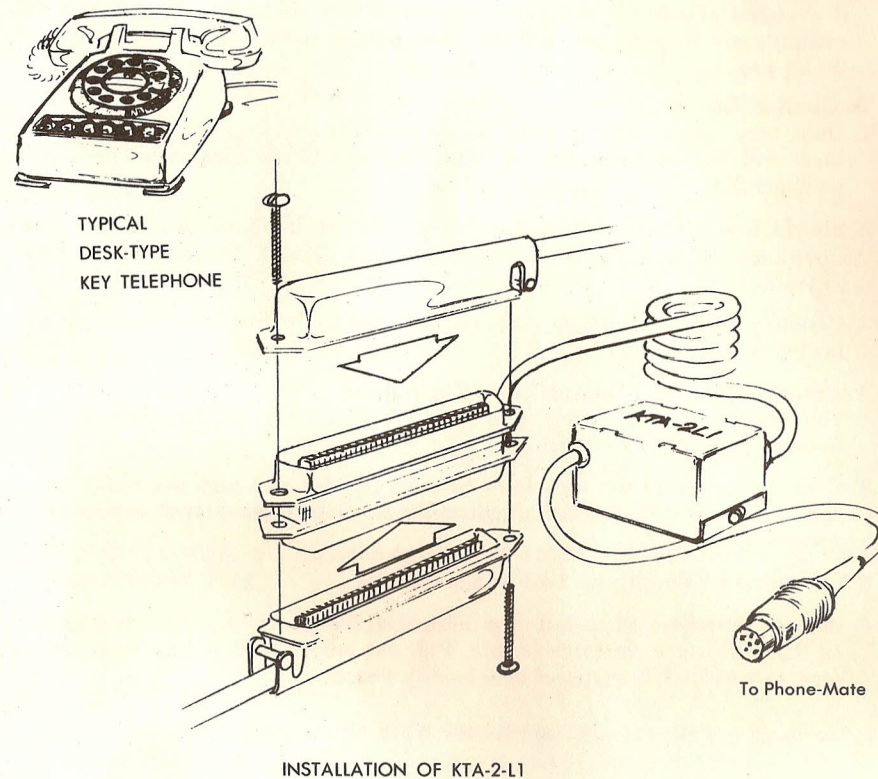


Figure 1

### INSTALLATION: KEY TELEPHONE - (Rotary or Multiple Line):

To operate the Phone-Mate 800 from Key Telephone equipment (i.e. telephone sets having more than one line, with pushbuttons to select the different lines) use Phone-Mate KTA-2 key telephone adapter, available from Phone-Mate at \$29. Connection of the KTA-2 Adapter is made by unplugging the male-female amphenol connector supplied with the KTA-2. (KTA-2-L1 connects to line 1, KTA-2-L2 for line 2, KTA-2-L3 for line 3, etc.) One Phone-Mate can answer only one line. If automatic answering is desired on each line, additional Phone-Mates and KTA's are necessary.)



If you are not familiar with telephones, it is recommended that you have your telephone company install their **RDL Coupler**.

Where the RDL coupler is used, no KTA adapter is needed. However, the RDL adapter will be needed. See previous section on **RDL coupler**.



## MAINTENANCE INSTRUCTIONS

### To Change Batteries

1. Your Phone-Mate 800 operates for about 1500 calls on the 4 "D" Size Alkaline batteries supplied.
2. When it becomes necessary to change batteries, open the back and replace the 4 batteries with D-size Alkaline Energizers, Eveready E-95 or equivalent.
3. Use of less expensive common flashlight batteries, even the ones labeled "Heavy Duty", is *not recommended*. They will operate your Phone-Mate 800 for only a few hundred calls, and if allowed to stay in a discharged condition can cause extensive corrosion damage. *All guarantees May Be Voided* if evidence of battery corrosion is present. The Alkaline Energizers, while costing more to purchase, will give far greater service, and are cheaper in the long run.

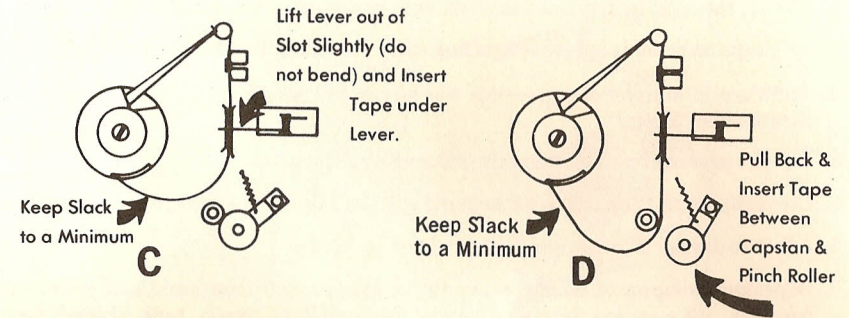
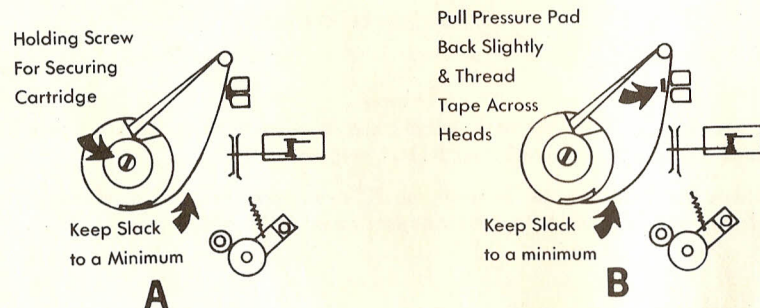
### To Change Tapes

1. Only very rarely will it ever be necessary to change either tape. Both tapes will last for thousands of calls. They are of the highest quality mylar polyester film.
2. Should tape replacement be desired, turn lower knob to "Power Off". Remove knobs by prying gently upward from both sides (2 teaspoons make excellent tools.)
3. Carefully lift the plastic top off, remove light bulb from the lense cap and lay top over to one side.

### Announcer Tape (Continuous Loop Cartridge)

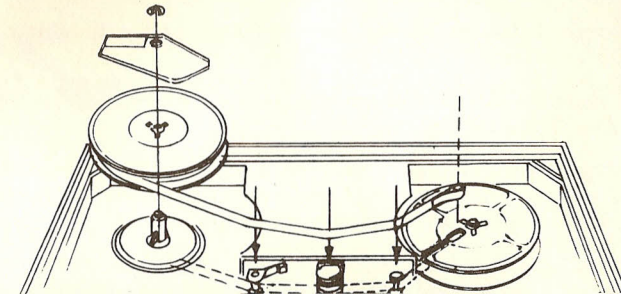
1. The announcer tape cartridge is replaced by taking out the holding screw from the centerpost of the cartridge.
2. Carefully unthread the tape from between the felt pad and the record head, and the guide slot. *Do not* accidentally misadjust wire lever connected to microswitch.
3. Lift cartridge straight up after freeing tape loop.
4. Reverse procedure to install new cartridge. Do not pull loop of tape tight, as this will cause cartridge to jam. Pull out only as much tape as is necessary to thread it. It is supposed to be loosely wound.

#### HOW TO THREAD THE TAPE WHEN REPLACING CARTRIDGE.



After replacing cartridge, run machine through it's cycle two or three times to take up slack and insure smooth operation.

### Recorder Tape (Reel-to-Reel)



1. Make sure tape is completely rewound onto left hand reel.
2. Pop off the snap ring fastener on the left hand reel, and remove the "Message Received" Flag.
3. Place upper knob in "Announce Only" and lift the tape reel out, clearing the tape from the head slot.
4. Remove the right hand reel.
5. (You may simply invert both reels and switch sides to use the fresh end of the tape if you are accustomed to getting only a few calls per day.)
6. Otherwise, remove the locking pin from the right hand reel.
7. Reverse the above procedure to install new tape.

### Lubrication

1. Your Phone-Mate is permanently lubricated with modern silicone lubricants which do not congeal or dissipate.
2. Tron-Tech recommends that you send your Phone-Mate back to the factory every year or two for a thorough maintenance check, tape and battery replacement and thorough cleaning lubrication. The cost is nominal, and increased life and reliability are the rewards.



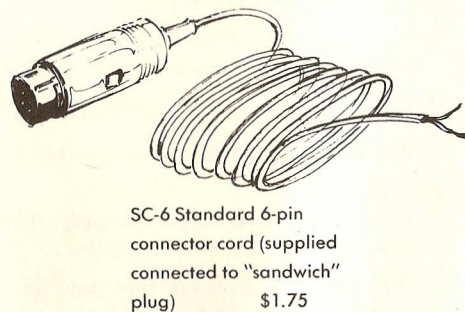
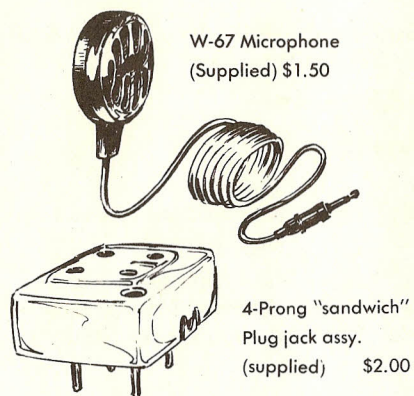
### Cleaning Heads

1. The symptom of a dirty head is weak and/or distorted recordings.
2. Any tape recorder is subject to getting dirty recording heads occasionally.
3. The cure is simple. Remove the top cover by removing the knobs, exposing the recorder "decks".
4. Lift the tape out from between the felt pad and the head.
5. Carefully wash the surface of the head with a Q-tip cotton soaked in alcohol.
6. Allow to dry for five minutes before re-inserting tape.
7. Repeated clogging of heads is usually a symptom to contaminated tape. Look for dark, oil patches or spots on the tape surface. Such tape should be replaced.

### Service Policy

1. Should you ever require prompt factory service, pack the unit carefully with at least 2 inches of packing around all 6 sides.
2. Enclose a cover letter explaining your problems, and a handling charge of \$5.00.
3. Insure the machine for the full amount, and ship it Prepaid to Phone-Mate, 335 Maple Ave., Torrance, Calif. 90503.
4. If your warranty card is on file, and the machine is under warranty, it will be repaired or replaced (our option) and returned prepaid. If you ship to us collect or do not enclose \$5.00 handling charges, it will be returned collect to you.
5. If your warranty has expired, the unit will be repaired and shipped back collect for the charges plus shipping. In no case will we commence repair of a Phone-Mate which will exceed \$25.00 (exclusive of batteries) without obtaining your approval. Factory service contract is available at \$25 for 12 months or \$40 for 24 months.

### ACCESSORIES AVAILABLE:



KTA-2 Adapter (for connecting to Key telephones with "Hold" and Lights).  
When ordering indicate whether KTA is for your line one, two or three.  
\$29.00

RDL-4 - Adapter (for connecting Telephone Co. voice connecting arrangement RDL) \$20.00

Instruction Manual (supplied) \$ .25

Batteries, set of 4 D-size alkaline type (supplied) \$3.40

**TO ORDER, WRITE  
PHONE-MATE, INC.**  
335 Maple Avenue, Torrance  
California 90503 (213) 775-4151  
Please **PREPAY ALL ORDERS.**

### IN CASE OF DIFFICULTY:

#### Will not answer phone.

1. Not connected to phone line. Make sure installation is correct and plug in back is properly oriented so that square cutout in plastic jacket is facing up. Check for proper connection by lifting phone and depressing "Start" button. If it is connected, you should hear your message over the phone on top of the dial tone.
2. Be sure lower knob is in "Answer Phone" and upper knob is in "Record Calls" or "Announce Only".

#### Will not run when "Start Button is pressed.

1. Lower knob in "Power Off".
2. Batteries dead or installed wrong.

#### Outgoing Message gone.

Accidentally erased by cycling machine with lower knob in "Change Program."



**Outgoing (or Incoming) Messages weak and distorted, or old out-going program not completely erased when changing program.**

1. Clean heads with Q-Tip dipped in alcohol. Let dry for 5 minutes before replacing tape and running machine.
2. Tape loop has jumped off of first tape guide, and goes directly from cartridge to play-record head without crossing erase head.

**Audible "Thump" in Rewind.**

In the past, upper knob was left in "Rewind" for some time after tape had fully rewound, and a tiny notch was worn in the drive wheel. This will not interfere with normal use, and may remind user not to leave knob in "Rewind" after tape stops moving.

**Slight knock or thump during outgoing message.**

If Phone-Mate sits unused for long periods of time, it may cause a slight indentation in capstan drive wheel. This will disappear of its own accord with usage. Disregard it.

**Outgoing Message too weak.**

Hold mike closer and/or speak louder when programming. Reverse is true when outgoing message sounds too loud and distorted.

**Outgoing Message sounds wavery, or too fast or slow.**

1. If Phone-Mate is new, run it through 4 or 5 cycles to allow lubricants to redistribute and settle down. Record new program if necessary.
2. If Phone-Mate is old, remove glaze from pinch-roller with fine sandpaper and then clean with Q-Tip and alcohol. Do not oil. Record new program if necessary.

**Outgoing Message constantly slow and light is dim.**

Replace batteries with Eveready E-95 Alkaline Energizers or equivalent.

**Machine starts when phone is dialed.**

On some phone lines this is normal. If it happens on your phone, develop habit of turning lower switch to "Power Off" when making outgoing calls.

**Incoming Recorder Occasionally Has Several Blank Messages In A Row.**

1. Chances are, this is one person who just won't talk to a machine. He has called you repeatedly and each time he hears your machine, he hangs up.
2. Pranksters have accidentally discovered your number and are amusing themselves. Don't worry, they will soon tire of listening to a recorded message.

**Incoming Recorder Runs Backwards. Outgoing Tape Cartridge May be Snarled**

Batteries were installed backwards. THIS MAY REQUIRE A NEW OUT-GOING TAPE CARTRIDGE, AND IS NOT COVERED BY WARRANTY.

**"Message Received" Flag Does Not Come Into View.**

1. Flag is caught between plastic top and tape tray. Remove knobs by pulling straight up. Gently lift black plastic cover, exposing inside of machine. Free flag so it moves about half a turn (white flag moves from straight out to the left to straight out to the right).

**SERVICE CONTRACT**

**One Year \$25 — Two Years \$40**

An All-Inclusive Service Contract may be ordered from the Factory. This contract can be purchased at any time.

The effective date is the day after warranty expiration or the date of service contract purchase, whichever is later.

**Phone-Mate**

**FACTORY SERVICE CONTRACT**

issued by

PHONE-MATE, INC. Torrance, Calif. 90503

This is to certify that the Phone-Mate Automatic Telephone Answering Machine belonging to:

NAME \_\_\_\_\_  
ADDRESS \_\_\_\_\_  
CITY, STATE, ZIP \_\_\_\_\_  
PHONE NO. \_\_\_\_\_  
MODEL # \_\_\_\_\_ SERIAL # \_\_\_\_\_

will be maintained in accordance with the factory specifications for \_\_\_\_\_ months commencing \_\_\_\_\_ by Phone-Mate, Inc., 335 Maple Avenue, Torrance, Calif., 90503. This contract covers all service including parts and labor and batteries unconditionally.

Service under this contract is to be accomplished at the Phone-Mate plant in Torrance, California. This service contract does not include transportation expense to and from the plant.

The cost of this \_\_\_\_\_ service contract is \_\_\_\_\_.  
This contract is renewable at its expiration.

Date of Purchase of Phone-Mate \_\_\_\_\_ Dealer \_\_\_\_\_

Date of Contract \_\_\_\_\_ Expiration date of contract \_\_\_\_\_

PHONE-MATE, INC.

BY \_\_\_\_\_

Service Contract Cost ..... \$25 for 12 months.  
\$40 for 24 months.

Send your check for one year \$25 or two years \$40 to Phone-Mate, Inc. 335 Maple Avenue, Torrance, California 90503.



**IMPORTANT NOTICE:**

If you cannot get your Phone-Mate to operate properly by checking all of the preceding points, call the factory direct and ask for service. Have the Phone-Mate connected and ready to operate, and use the same phone line the machine is on. Usually, we can help you get your Phone-Mate in service just by listening to it.

**Call PHONE-MATE, INC.  
(213) 320-9800**